

# Confirmation

*Ciseern*  
a trusted expression

Agreement No: CDF-1104-1684-FN  
 Owner's Name: Mr Heng Aik Chye  
 Address: 9 Ghim Moh Road  
 Singapore 270009

Date: 11/01/2012  
 Contact No:  
 Handover Date: **31/Dec/11**  
 Total Contract Sum: **\$42,102.20**

Thank you for giving us the privilege of being of service to you. We are conducting a customer satisfaction survey as part of our continuous effort to improve our service. Your valuable feedback and comments will help us understand your needs better and make improvements to our services.  
 Kindly confirm the above details by signing below and returning to us by fax or post. Please notify us immediately if there is any discrepancy.  
 Please contact our Customer Care Hotline: 1800-ciseern or email to : [customercare@ciseern.com](mailto:customercare@ciseern.com) for any clarification.

Confirmed by: *Mr Heng Aik Chye* I disagree with amount,  
 the correct amount should be : S\$ \_\_\_\_\_

## FEEDBACK

**Simply tick** your responses to all items listed below. Thank you for giving us a few moments of your precious time. Your response is greatly appreciated.

ATTRIBUTES	VERY POOR	POOR	SATIS-FACTORY	GOOD	EXCELLENT	ATTRIBUTES	VERY POOR	POOR	SATIS-FACTORY	GOOD	EXCELLENT
Company Image				✓		Creativity Design				✓	
Shop Ambience				✓		Value for Money				✓	
Worker's Attitude				✓		Attentiveness of Staff				✓	
Workmanship				✓		Timeliness of completion			✓		
Quality of items				✓							

Will you recommend our service to others?  Yes  Likely  Unlikely  No

Other Comment: *As we do not know any renovation company, selecting your company was by chance and we took the risk. After awarding our works to your company, I find the design consultant to be very responsible and always follow up in quick response to our needs. Although the time is longer, but we are very happy on the overall work that was done. Thank you very much. Keep it up.*

For official use:  
 Review by: *[Signature]*

[www.ciseern.com](http://www.ciseern.com)

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