

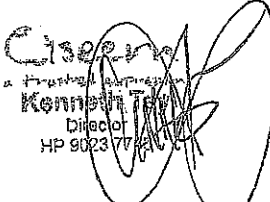
Customer Care


From: Ciseern [info@ciseern.com]
Sent: Saturday, May 23, 2015 9:52 PM
To: Ciseern
Subject: Feedback from

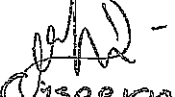
Name: Richard Chua
Address: 515 Dunman Road Dunman Place
Email: richwah@singnet.com.sg
Contact:
*** Total Contract Sum With GST:** \$52K
Company Image: Excellent
Shop Ambience: Satisfactory
Worker's Attitude: Good
Workmanship: Good
Quality of Items: Good
Creativity of Design: Excellent
Value of Money: Good
Attentiveness of Staff: Excellent
Timeliness of Completion: Good
Will You Recommend Our Service To Others ? Yes

Message:

Ms Julia Chu, our ID, has proven to be a reliable, responsible, diligent and competent professional. My wife and I had been satisfied with the ways things were carried out, from the day we signed the contract to the day the project was handed back to us. Julia had seen to it that ideas/concepts during the pre-renovation stage were thoroughly explored and discussed; she had made it a point to be at the site during the renovation works stage where the necessary kinks were ironed out without we having to fuss over them; post-renovation, she made efforts to ensure all the necessary rectification works were carried out with the same exacting standards we had come to expect from her. There had been a number of occasions where original ideas were discarded, last-minute changes needed but through it all, Julia had been accommodative and showed amazing patience. She has also shown a keen eye for small details such as making sure that the necessary drillings were required for the tv console to ensure the cables can be neatly hidden. We could not help but be impressed by her technical competence and professionalism. We have to say, having heard so much of renovation woes among homeowners and having taken time and efforts to pick the right ID from some 10 IDs we have shortlisted, we would like to think our choice in Julia had been validated. She embodies Ciseern's vision of a trusted icon for living expressions. In an industry which depends so much on the quality and competence of the interior designers, Julia can and will prove to be an asset to Ciseern.


Ciseern
Trusted expression
Kenneth Tan
Director
HP 9023 7722


Ciseern
Trusted expression
Ltd & Ciseern Designers Furnishings Pte Ltd


Ciseern
Trusted expression
Dean Lim
Director
HP 9796 7222