

## Customer Care

---

**From:** Ciseern [info@ciseern.com]  
**Sent:** Wednesday, July 09, 2014 8:59 PM  
**To:** Ciseern  
**Subject:** Feedback from

**Name:** Tay Liang Huat  
**Address:** Blk 14A Hougang Street 11, The Minton s534070  
**Email:**  
**Contact:**  
**\* Total Contract Sum With GST:** \$24,100  
**Company Image:** Good  
**Shop Ambience:** Good  
**Worker's Attitude:** Excellent  
**Workmanship:** Excellent  
**Quality of Items:** Excellent  
**Creativity of Design:** Good  
**Value of Money:** Excellent  
**Attentiveness of Staff:** Excellent  
**Timeliness of Completion:** Excellent  
**Will You Recommend Our Service To Others ?** Yes

**Message:**

My ID, Apple Kee is very attentive and very helpful throughout the entire journey, even post hand-over of unit. She also gives very valuable advice, ideas and suggestions when approached during our numerous meet-ups. Outside office hours, she is also very responsive to phone messages, attending to my queries very promptly. Most importantly, she has a very cheerful and bright outlook in her work , personality and professionalism, which makes working and interacting with her a great pleasure. During bulk deliveries day, she even helped to do the cleaning up, which left me both in awe and embarrassment. I will definitely recommend her professional ID work to my friends and colleagues, when they are looking for an ID! Last but not least, a very BIG THANK YOU to you once again, Apple!! You truly deserve it!!! ; )

